




Catholic Charities
 ARCHDIOCESE OF SAINT LOUIS
**Report to the
 Community**
 FISCAL YEAR 2018



8 Organizations. 1 Cause. A Stronger Community.

In response to the teachings of Jesus Christ, our mission is to serve people in need, especially those who are poor and vulnerable; work to improve social conditions for all people in the community; and to call members of the Church and community to do the same.


CATHOLIC CHARITIES
ARCHDIOCESE OF ST. LOUIS

**Cardinal Ritter Senior Services | Good Shepherd Children & Family Services | Marygrove | Queen of Peace Center
Saint Louis Counseling | Saint Martha's Hall | St. Francis Community Services | St. Patrick Center**

Letters from our Leadership



A message from Theresa E. Ruzicka, CPA

President, Catholic Charities of St. Louis

Dear Friends:

Since 1912, the Catholic Charities of St. Louis mission has called people to be the loving eyes, ears, and hands of Christ. Because our employees, volunteers, and supporters respond daily to this call to love, last year more than 110,000 people in need benefitted from Catholic Charities of St. Louis Federation services.

In addition to providing a loving, human touch, we strive to follow best practices and to be good stewards of our resources. Our commitment to excellence was recognized this year with another four-star rating from Charity Navigator; the Guide-Star Platinum Seal of Transparency; and four-year re-accreditation from the Council on Accreditation (COA).

Looking toward the future, we recently completed a new strategic plan. We began

by defining the reason we exist – our core purpose – which is, quite simply, to share God’s love by helping others. We also identified federation values, like a Passion for Mission to Serve and Fostering Human Dignity.

A new opportunity to put our purpose and values into action took root this year as we entered into a partnership with the Archdiocese of St. Louis and the Rural Parish Workers of Christ the King to develop a mobile clinic program that will soon bring healthcare and social services to our uninsured brothers and sisters living in some of the poorest counties in the diocese. What a beautiful way to love our neighbors and respond to Pope Francis’ call to accompany those on the margins of society. You can see the Rural Parish Clinic and learn more on page nine.

As a donor, you help make it possible for us to maintain, grow, and develop programs that bring real change to people struggling with poverty, abuse, neglect, homelessness, physical and mental health challenges, and more. Together, in Christ’s name, we are helping build a stronger community.

With sincere gratitude,

A handwritten signature in black ink that reads "Theresa E. Ruzicka". The signature is written in a cursive, flowing style.

Theresa E. Ruzicka, CPA

President

Catholic Charities of St. Louis

“What does love look like? It has the hands to help others. It has the eyes to see misery and want. It has the ears to hear the sighs and sorrows of others.” – St. Augustine



A message from Cheryl Archibald

Board Chair, Catholic Charities of St. Louis

Dear Friends:

For the past two years, I have proudly served as Board Chair for Catholic Charities of St. Louis. 2018 marks my ninth consecutive year of board service, and in keeping with term limits, I am passing the baton to the new Chair, Mr. Jay Holland. Jay is a man of great faith and vision; I am confident he will lead the board with excellence into 2019 and beyond.

I have loved being a part of the Catholic Charities story, with each chapter more exciting than the next. This year was no exception! The Pathways to Progress initiative launched in 2016, for example, continues to grow and empower families to reach their fullest potential. It is a true collaboration between Catholic Charities, its eight federated agencies, community partners and donors, all investing in people yearning for a better tomorrow. You can read more about Pathways to Progress on page eight.

I will be staying close to the Catholic Charities mission and continuing to support the good work being done to minister to those who are poor and vulnerable. I know I speak for the entire Board of Directors when I express my gratitude for the gifts of time, treasure, talent, and prayer Catholic Charities of St. Louis receives every day from people like you!

May God bless you and your family.

Sincerely,

Cheryl Archibald

Board Chair

“I have loved being a part of the Catholic Charities story, with each chapter more exciting than the next.”

Revenue and Expenses

For fiscal year ended June 30, 2018

Revenue

\$100,038,864



38%

Government fees and grants

33%

Program service fees and private contracts

13%

Contributions

3%

United Way of Greater St. Louis

11%

Releases from temp. restricted

1%

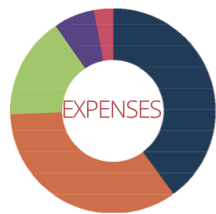
ACA

1%

Investments and Other

Expenses

\$95,855,604



7%

Management and General

38%

Family and Community Programs

33%

Senior Adult Programs

20%

Children's Programs

2%

Fundraising

Revenue totaled \$100,038,864, up 14% from the prior fiscal year. Contributions grew by \$3,067,072 (32%), and program service fees and private contracts were up by \$2,469,781 (8%).

Net revenue from investments and other totaled \$985,809, down \$1,241,931 from a year ago. Investment income decreased \$536,219.

Operating expenses grew by \$3,513,782 (4%). Salaries and benefits increased 5%, and aid to individuals increased 12%, driven by expanded programs. Also, the expense for doubtful receivables increased by \$2,268,539, because of overdue billings for services.

Administrative and fundraising costs were 9% of total expenses.

The remaining 91% of expenses were dedicated to programs that improve the quality of life of the people we serve.

Net assets totaled \$33,880,000 at June 30, 2018. All figures derived from audited financial statements.

Our Impact

A Federation of Eight Agencies Serving All
11 Counties in the Archdiocese of St. Louis

110,514

people were assisted by the
Catholic Charities Federation's 64
programs at 58 sites last year.

76.3%

of people we serve live below the federal
poverty line (\$24,600 for a family of four).

6,480

seniors were housed, fed, counseled, or
received some other services.

Our Goal is Clear

We seek to break the cycle of
poverty, abuse and neglect, to
empower people to make positive,
permanent changes in their lives
and support people to lead self-
sufficient, dignified lives.

6,465

volunteers dedicated their time and
resources to help people in need.

91,906

hours were spent volunteering.

95%

of clients were satisfied
with the services provided.



178,000

meals were served to people who are homeless.

708

adults received assistance with job searches or training.

14,810

children were served directly through foster care, residential placements, day care, after school and summer programs.

Serving Others

Catholic Charities serves a wide range of people: children who are dependent, abused and neglected; adults who are homeless or at risk of homelessness; women who have been abused; parents and children requiring family counseling; people struggling as the result of substance use disorders; older adults with special needs; and many more.

11,105

instances of basic needs assistance services including clothing, prescriptions, and other vital services.

149

separate schools, both public and private, received counseling services.

76.7%

of clients maintained or improved their living environments.

Walking the Path Together

Pathways to Progress accompanies families seeking a path from poverty to stability and economic independence.

Member families work with designated advisors for two to four years, receiving intense, personalized case management. Advisors connect members to our eight Catholic Charities of St. Louis agencies and other community partners to help them enhance their strengths, develop new skills, and build financial assets.

Pathways to Progress served 49 families in fiscal year 2018. Additional member advisors will soon be hired in order to serve even more families in 2019.



Program Highlights

- Members can receive valuable information at monthly workshops. Topics have included Equal Opportunity Housing; Holiday Stress; Budgeting and Savings; Credit Repair; Taxes; and Insurance.
- A “Savings Jar Challenge” motivates members to develop positive financial habits by matching their savings up to \$100.
- Member Share – a member-driven advisory council – gives members an opportunity to discuss common challenges and solutions, share which services they find most beneficial, and suggest additional services and workshops they would like to see offered.

Corporate and Community Support

- A Community Advisory Board helps bring added perspective, helping us define our strategies in the areas of childcare, financial

education, employment, family law, and more.

- A partnership with Mercy matches Pathways members to entry-level positions with the health system. In fiscal year 2018, nearly half the members who applied were able to secure jobs through the partnership.
- A generous grant from Emerson helps members address legal challenges, including those related to municipal traffic issues, housing, and custody.

Success!

- 90% of adult members improved their training, education and/or income.
- 98.5% of youth members improved their school performance.

Meet Mary

Determined to build a better life for her three children, Mary – a single working mother – enrolled in Pathways to Progress. Mary’s member advisor connected her with resources that provided personal finance, career, legal, and tax counseling, as well as assistance with car repairs and back-to-school necessities.

Mary continues on her path to independence and is saving to buy a home. “Financially and emotionally, I was in a dark place,” she said. “But this program has been like a breath of fresh air. Pathways is like family to my children and me.”

“This program has been like a breath of fresh air. Pathways is like family to my children and me.”

-Mary H., Pathways to Progress Member since October 2017

From Vision to Reality... The Rural Parish Clinic

Mission: The Rural Parish Clinic, through the mission of Jesus Christ, will provide primary healthcare and social services to improve the health and well-being of uninsured persons in the rural communities of the Archdiocese of St. Louis.

In 2017, responding to a challenge from Archbishop Robert Carlson to assist people suffering from poverty in far reaches of the diocese, Catholic Charities entered into collaboration with the Archdiocese of St. Louis and the Rural Parish Workers of Christ the King to explore the possibility of bringing health and social services to these brothers and sisters in need.

From that vision and collaboration, plans for the Rural Parish Clinic emerged. With support from Ascension, Mercy and SSM health systems, the Annual Catholic Appeal, Incarnate Word Foundation, Drury Foundation, and generous individual donors, the clinic is expected to begin providing services

in early 2019. Services will first focus on parts of Washington County, where some of the greatest health care and social services deficits in our diocese – indeed, in all of Missouri – exist.

Medical services will include acute care of minor injuries, cold, flu and other infections; physicals; chronic disease management and other routine care. Additionally, the clinic will collaborate with local agencies to address social service needs such as transportation, education, employment, mental health, substance use disorders.

A small clinic staff will be supported by volunteer doctors, nurses, drivers, and technicians.

“This is a mission of healing and evangelization. Jesus often brought these two aspects of his mission into one, healing someone even as he shared the Good News.”

–Archbishop Robert Carlson, Archdiocese of St. Louis

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We could not help people without the support and generosity of our donors. Thank you!

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"At the end of the day, when you count your blessings, it's not what you've accumulated. It's who you've lifted up and whose pain you've helped ease with human compassion and dignity.

We wanted to fill our days with virtue and giving and serving those in need; we found a home at St. Patrick Center, a Catholic Charities agency. We support both Catholic organizations in their mission to serve those in need and improve social conditions for all.

Ending homelessness isn't easy or free. As a community, we are challenged to donate and offer our time to fight poverty and social inequity. There's no better way to make that happen than through Catholic Charities and St. Patrick Center." - Steve and Debbie Grass



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Artist, Harry Weber

“Catholic Charities includes so many wonderful agencies – and the mission is so inspiring – that it was an easy decision to donate. Being from a baseball family, I felt especially drawn to the Go to Bat for Kids campaign. Experiencing a Cardinal game at any age is wonderful, but as a child it’s magical! Knowing that this positive experience could help lift a child made it important to me to donate at the Stan and Lil Musial Tribute level, named in honor of my parents. They taught our family to give back to the community, and this is one way I could do that.”

- Janet Musial Schwarze

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