



COMMUNITY REPORT

FY 2023



A MINISTRY OF CATHOLIC CHARITIES

LAMP

Language Access Multicultural People (LAMP) is a Language Services Provider (LSP) founded approximately in 1996 with a mission to empower people and build relationships by bridging cultural and linguistic divides through the provision of interpreting, translation, and related educational services. LAMP is proud to have a diverse team of 317+ local interpreters, fluent in over 73 languages. We provide valuable language assistance to the St. Louis Community, rural areas of Missouri, and across the continental USA through phone and video services.

LAMP provides a range of services, including in-person interpreting, over the phone interpreting, video remote interpreting (VRI), written translation, and education & training.

In-Person Interpreting: Collectively, LAMP in-person interpreters are fluent in over 73 different languages. In-person communication is rated significantly higher by providers and interpreters.

Over-the-Phone Interpreting: Our network of professional over-the-phone (OPI) interpreters are available on demand 24/7/365 covering over 150 languages so you receive the language access assistance you need when and where you need it most.

Video Remote Interpreting (VRI): An affordable, convenient language services option. It serves as a great solution for areas where in-person interpreter services are limited or for emergency assignments.



Document Translation: Whether you want to reach out to a new community, improve patient outcomes, or increase client satisfaction, document translation services can help you achieve your goals. It provides meaningful language access to limited English Proficient clients.

Language & Culture Education Hub: We wanted to educate both providers and the next generation of interpreters to help users develop deeper cultural understanding as well as linguistic skills. Notably, LAMP is the sole agency in St. Louis licensed to provide Bridging the Gap training.



The sentiment of Love, in its purest form, knows no boundaries of language, culture, race, or any other societal constructs. It's a force that connects us all on a fundamental level of our shared humanity. Love is expressed and understood differently through cultures, societies, and personal experiences. Being aware of these nuances can favor a deeper connection and appreciation of the diverse ways the language of love is expressed around the world."

— Eduardo Vera, Executive Director, LAMP

Client Success Story

Bridging Language Gaps for Inclusive Education

We had the privilege of supporting a local school in creating a more linguistically inclusive environment for its students and families. Our client, a dedicated educational institution, recognized the need to enhance communication with its diverse student body and their families.

Navigating language barriers in an educational setting can be a significant challenge. The school reached out to us for assistance in establishing clear lines of communication with non-English-speaking families, fostering a more inclusive and supportive atmosphere.

We were deployed to facilitate communication during parent-teacher conferences, school events, and other crucial interactions.

The impact was immediate and profound. Parents felt more empowered to actively engage in their child's education, and teachers could communicate effectively about academic progress and school activities.

From the Principal:

"The interpreter services provided by LAMP have transformed our school community. We now see a greater level of collaboration between teachers and parents, fostering a more inclusive and supportive educational environment."

PURPOSE STATEMENT

Empowering people and building relationships by bridging cultural and linguistic divides through the provision of interpreting, translation, and related educational services.

From a Parent:

"I appreciate the efforts the school has made to ensure that language is not a barrier. Thanks to the interpreter I feel more connected to my child's education and can actively participate in school events."

At LAMP, we take pride in being the bridge that connects communities. This success story exemplifies our commitment to making communication accessible for all, ultimately fostering stronger partnerships between organizations and the diverse individuals they serve.



Contact

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